

Site name / facility

Category 2 caves / Cave Operations Including Bus

Total capacity for  
this site / facility

Variable

# COVID SAFETY PLAN

Completed by: Ingrid Moores, Cave Operations Manager  
Suzanne Webb, Administration Support

- ✓ Stay home if unwell & get tested
- ✓ Running water is not available in the caves
- ✓ A Service NSW QR code is located around Jenolan caves precinct.
- ✓ Guests are asked to register.

## Wellbeing of staff & visitors

- ✓ All public areas are cleaned regularly
- ✓ Guests are encourage to remain 1.5m apart where possible
- ✓ Our drivers will wear a mask & passengers are encouraged to wear a mask.
- ✓ Bookings are a condition of entry

## Physical & social distancing

All caves in NSW were closed to the public in March 2020 in response to the COVID-19 pandemic. Caves managed by the Jenolan Caves Historic Trust and the National Parks and Wildlife service have since been categorised into COVID-19 risk levels and safety measures have been identified.

**Category 1 caves** – the risk of entering these caves is assessed to be no greater than being in the surrounding areas. These caves can be accessed taking standard hygiene and social distancing precautions.

**Category 2 caves** – there is heightened risk associated with entering these caves but there are actions that can be taken to reduce this risk. Limited entry to these caves can occur using the controls outlined in this plan.

**Category 3 caves** – there is heightened risk associated with entering these caves which cannot be effectively reduced. These caves remain closed to the public under current health advice.

Please follow the latest rules and restrictions from  
NSW Health.

[www.nsw.gov.au/covid-19/rules](http://www.nsw.gov.au/covid-19/rules)

### Advice to staff and visitors

Jenolan Caves staff with respiratory symptoms or fever (>37.5°C) even if mild will immediately get tested for COVID-19 and place themselves in isolation until the results are known. Staff are aware of the leave entitlements if they are sick or require self-quarantine.

Visitors must not to attend Jenolan Caves if they have respiratory symptoms or fever (>37.5°C) even if symptoms are mild. Staff will be on site to guide a tour.

Staff are encouraged to be vaccinated if possible.

### Cave Capacity

Visitors are encouraged to practice physical distancing by staying 1.5 metres away from people who are not from their household.

Cave	Capacity
Orient Cave	<20
Temple of Baal	<20
Lucas	
Chifley	<20
Imperial	<20

### Courtesy Bus

Drivers of the courtesy bus wear a mask. Passengers are also asked to wear a mask. Numbers are limited to 7, taking into account the 1.5 square metre rule. Family groups exempt. The bus will be disinfected after each trip using Glen 20 spray and wiping of touch points. Windows will remain open to increase ventilation.

## Cancellation Policy

A policy exists for guests who are required to cancel due to COVID-19 factors. The cancellation policy can be found on the Jenolan Caves website. For more information, visitors can call JCRT on 1300 76 3311.

## Communal areas

Communal areas include seating and toilet facilities. Physical distancing of 1.5 metres is encouraged.

## Cleaning & hygiene

Visitors are advised when booking and through the Jenolan Caves website that while normal cleaning practices will continue (in line with Health NSW advice), visitors are responsible for their own hygiene. Posters with instructions on how to wash hands will be displayed. Disinfectant is mixed at the appropriate strength and in accordance with manufacturers' instructions. Staff wash hands thoroughly with soap and water before and after cleaning. Handrails within the caves will be cleaned daily.

## Personal protective equipment (PPE)

Jenolan Caves staff are issued with PPE to safely maintain facilities. Social distancing is required when engaging with visitors. Guides showing cave tours will have access to gloves and masks if desired.

## Cash

Cash transactions are discouraged. Preferred payment is via card. Staff to follow COVID-19 Operational Guidelines for cash handling if required. Plastic barriers are installed.

## NSW Health

Full cooperation will be given to NSW Health if contacted in relation to a positive case of COVID-19 at Jenolan Caves. Jenolan Caves will also notify SafeWork NSW on 131050.